

Customer Announcement

Christmas 2018 – New Year’s 2019 Freight Facility Holiday Hours of Operation

December 17, 2018

In observance of the Christmas and New Year’s Day holidays, some United Cargo freight facility locations in the U.S. will modify their hours of operation as detailed below.

Please note:

- **The following locations will also modify their hours on December 26 and January 2:**
 - BDL will open one hour later than normal at 0600 on 12/26/18 and 1/2/19
- The hours below apply to United Cargo freight facility locations. Pickup and drop off locations for QuickPak small package shipments and PetSafe live animal shipments in passenger terminals, and the United QuickPak and PetSafe Centers, will observe their normal hours of operation during the period.
- United Cargo Customer Contact Center agents are available at 1-800-UA CARGO 24 hours a day, every day in the year.

Code	City, State	Monday December 24	Tuesday December 25	Monday December 31	Tuesday January 1
ANC	Anchorage, AK	0900-1700	CLOSED	0900-1700	CLOSED
ATL	Atlanta, GA	0400-2200	CLOSED	0400-2200	0400-1800
AUS	Austin, TX	0500-2200	CLOSED	0500-2200	CLOSED
BDL	Hartford, CT	0500-1700	CLOSED	0500-1700	CLOSED
BNA	Nashville, TN	0500-1600	CLOSED	0500-1600	CLOSED
BOI	Boise, ID	0530-1400	CLOSED	0530-1800	CLOSED
BOS	Boston, MA	0500-2100	0500-1500	0500-2100	0500-1500
BWI	Baltimore, MD	0430-0030	CLOSED	0430-0030	CLOSED
CLE	Cleveland, OH	0530-1800	CLOSED	0530-1800	CLOSED
CLT	Charlotte, NC	0400-2330	CLOSED	0400-2330	CLOSED
CMH	Columbus, OH	0400-1800	CLOSED	0400-1800	CLOSED
DCA	Washington Reagan	0600-1800	CLOSED	0600-1800	CLOSED
DEN	Denver, CO	0530-2200	0530-2200	0530-2200	0530-2200
DFW	Dallas, TX	0400-1800	CLOSED	0400-1800	CLOSED
DSM	Des Moines, IA	0400-1230	CLOSED	0400-1230	CLOSED
DTW	Detroit, MI	0530-2100	CLOSED	0530-2100	CLOSED
EWR	Newark, NJ	24 HOURS	24 HOURS	24 HOURS	24 HOURS
FLL	Fort Lauderdale, FL	0430-1800	CLOSED	0430-1800	CLOSED
HNL	Honolulu, HI	0700-2200	0700-2200	0700-2200	0700-2200
IAD	Washington Dulles	0630-2400	0630-2400	0630-2400	0630-2400
IAH	Houston, TX	24 HOURS	24 HOURS	24 HOURS	24 HOURS
IND	Indianapolis, IN	0400-2300	CLOSED	0400-2300	CLOSED

Christmas 2018 – New Year’s 2019 Freight Facility Holiday Hours of Operation (continued)

Code	City, State	Monday December 24	Tuesday December 25	Monday December 31	Tuesday January 1
JAX	Jacksonville, FL	0530-1800	CLOSED	0530-1800	CLOSED
JFK	New York City, NY	24 HOURS	24 HOURS	24 HOURS	24 HOURS
KOA	Kailua-Kona, HI	0900-1700	CLOSED	0900-1700	CLOSED
LAS	Las Vegas, NV	0500-1530	CLOSED	0500-1530	CLOSED
LAX	Los Angeles, CA	24 HOURS	24 HOURS	24 HOURS	24 HOURS
LIH	Lihue, HI	0600-1900	CLOSED	0600-1900	CLOSED
MCI	Kansas City, MO	0500-1800	CLOSED	0500-1800	CLOSED
MCO	Orlando, FL	0500-1330	CLOSED	0500-1330	CLOSED
MIA	Miami, FL	0600-2100	0600-1630	0600-2100	0600-1630
MSP	Minneapolis, MN	0600-1800	CLOSED	0600-1800	CLOSED
MSY	New Orleans, LA	0530-2000	CLOSED	0530-2000	CLOSED
OGG	Maui, HI	0800-1600	CLOSED	0800-1600	CLOSED
OMA	Omaha, NE	0400-1430	CLOSED	0400-1430	CLOSED
ORD	Chicago, IL	24 HOURS	24 HOURS	24 HOURS	24 HOURS
ORF	Norfolk, VA	0430-1800	CLOSED	0430-1800	CLOSED
PBI	Palm Beach, FL	0800-1730	CLOSED	0800-1730	CLOSED
PDX	Portland, OR	0700-1500	CLOSED	0600-2200	CLOSED
PHL	Philadelphia, PA	0430-1700	CLOSED	0430-1700	CLOSED
PHX	Phoenix, AZ	0400-1900	CLOSED	0400-1900	CLOSED
PIT	Pittsburgh, PA	0600-2330	CLOSED	0600-2330	CLOSED
RDU	Raleigh-Durham, NC	0600-1600	CLOSED	0600-1600	CLOSED
RIC	Richmond, VA	0530-1300	CLOSED	0530-1300	CLOSED
RSW	Fort Myers, FL	0500-2200	CLOSED	0500-2200	CLOSED
SAN	San Diego, CA	0500-2300	0500-1700	0500-2300	0500-1700
SAT	San Antonio, TX	24 HOURS	24 HOURS	24 HOURS	24 HOURS
SDF	Louisville, KY	0500-1200	CLOSED	0500-1200	CLOSED
SEA	Seattle, WA	0300-2400	0300-2400	0300-2400	0300-2400
SFO	San Francisco, CA	24 HOURS	24 HOURS	24 HOURS	24 HOURS
SLC	Salt Lake City, UT	0400-2200	CLOSED	0400-2200	CLOSED
SMF	Sacramento, CA	0430-2300	CLOSED	0430-2300	CLOSED
SNA	Santa Ana, CA	0700-1330	CLOSED	0700-1330	CLOSED
STL	St. Louis, MO	0500-1330	CLOSED	0500-1330	CLOSED
TPA	Tampa, FL	0500-1700	CLOSED	0500-1700	CLOSED